



WE COLLECT YOUR MONEY AS IF IT WERE OURS

## **eCollect Business Proposal**

**No Recovery – No Fee**

***We collect money as if it were ours.***

**[www.ecollect.com.au](http://www.ecollect.com.au)**

260 King Street Melbourne Victoria 3000

Tel: **03 8611 2600** Fax: **03 8611 2699** Email: **info@ecollect.com.au**



## **ALL TYPES OF DEBT THROUGHOUT AUSTRALIA**

- Whether you have a single file for **debt recovery** or large monthly volumes, **eCollect** can assist you.
- **eCollect** recovers debts owed by individual consumers and/or businesses.
- **eCollect** operates its head office in Melbourne and has offices throughout Australia.

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## EXPERIENCED STAFF PAID BY RESULTS

The expertise of the staff is probably the most Important ingredient for a successful result.

- **eCollect** has been in operation since 1997.
- All staff members trained to observe proper procedures.
- **eCollect** is not a call centre operation. You get your own Account Manager.
- Our Account Managers are paid on the basis of their results for your collections.



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## **TAILORED COLLECTION PROCESS**

**eCollect** will build a collection process to suit your business.

- Our collection process combines letters, text messages, emails and telephone calls designed especially for your business.
- Litigation services available via associated legal firm.
- A softer approach can be used for those debtors you still wish to deal with.

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## OUR SYSTEM AVAILABLE 24 / 7

**eCollect** uses proprietary software allowing you to see what's happening at any time

- No need to chase us for updates. Login and view our file 24 / 7.
- All letters, notes and relevant documents are online.
- Monthly summary reports available for download.



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## OBTAINING THE BEST POSSIBLE RESULT

Experienced Staff + Quality Systems = Results

- **eCollect** has both and is prepared to back ourselves in getting the best possible result
- You can get on with what you do best – running your business
- Your **eCollect** Account Manager has the commitment, the financial incentive and the systems to make it happen.



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## OUR BUSINESS PARTNERS



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